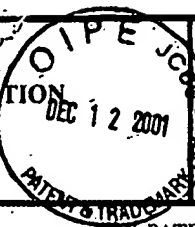


# INFORMATION DISCLOSURE CITATION

(Use several sheets if necessary)



Docket Number (Optional)  
BS01-066

Application Number  
09/923,320

Applicant(s)  
H. SIMPSON

Filing Date  
August 8, 2001

Group Art Unit  
2152

## U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

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Technology Center 2100

## FOREIGN PATENT DOCUMENTS

	REF	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
							YES	NO

## OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

nm		"Attention! CC" (www.attentionsoftware.com)
nm		"Microsoft .net My Services" (www.microsoft.com/MYSERVICES/aterts).

EXAMINER

*[Signature]*

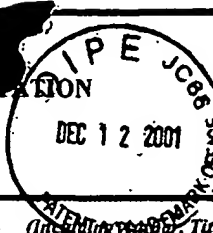
DATE CONSIDERED

6-23-05

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

# INFORMATION DISCLOSURE CITATION

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Docket Number (Optional)  
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*EXAMINER INITIAL	OTHER DOCUMENTS (Including Web Sites, Title, Date, Pertinent Pages, Etc.)
nm	<del>"About Notify Technology" (www.notifycorp.com).</del>
nm	<del>"Stay Connected: Never miss a Call" (www.ureach.com/home/benefits.htm).</del>
nm	<del>"Message Notification" (www.ureach.com/templates/help/msgnotify.htm).</del>
nm	<del>"Reminders" (www.ureach.com/templates/help/callhlp.htm).</del>
nm	<del>Description of AOL Instant Messenger 4.3 (aim.aol.com).</del>
nm	<del>"How Email Works" by Marshall Brain (www.howstuffworks.com/email.htm).</del>
nm	<del>"How Instant Messaging Works" by Jeff Tyson (howstuffworks.lycos.com/instant-messaging.htm).</del>
nm	<del>"Instant Messaging" (whatis.techtarget.com).</del>
nm	<del>"Internet Relay Chat" (whatis.techtarget.com).</del>
nm	<del>"ICQ" (whatis.techtarget.com).</del>
nm	<del>"Chat Room" (whatis.techtarget.com).</del>
nm	<del>"E-Mail and the Transformation of Business" by John W. Hammon, Entelagent Software, Inc.</del>

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*[Signature]*

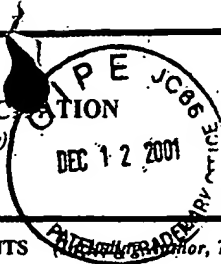
DATE CONSIDERED

6-28-05

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Docket Number (Optional)

BS01-066

Application Number

09/923,320

Applicant(s)

A. H. Simpson

Filing Date

August 8, 2001

Group Art Unit

2152

\*EXAMINER  
INITIAL

## OTHER DOCUMENTS

(Include author, Title, Date, Pertinent Pages, Etc.)

"What's next for Instant Messaging" by Michael Learmonth (www.cnn.com).

"Instant Messages" by Tom Weber (www.averick.com).

A brief description of Email Notify (www.cyrosoft.com/cyrosoft/products/emailnotify-d.shtml).

"How it Works: Instant Messaging" by Michael Gowan (www.cnn.com).

"Understanding Internet Mail" by Richard Rocaberte, January 1999.

"Customer Service" (www.1.jpenny.com).

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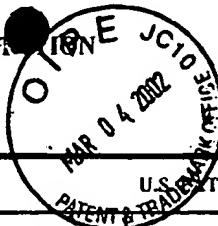
*[Signature]*

DATE CONSIDERED

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**INFORMATION DISCLOSURE CITATION**  
(Use several sheets if necessary)



Docket Number (Optional) <b>BS01-066</b>	Application Number <b>09/923,320</b>
Applicant(s) <b>Anita H. Simpson</b>	
Filing Date <b>August 8, 2001</b>	Group Art Unit <b>2152</b>

**U.S. PATENT DOCUMENTS**

*EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

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**Technology Center 2100**

**FOREIGN PATENT DOCUMENTS**

	REF	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
							YES	NO

**OTHER DOCUMENTS** (Including Author, Title, Date, Pertinent Pages, Etc.)

<b>nm</b>		Simpson, Anita, "Mailbug Service (MBS) At a Glance", BellSouth, November 2, 2000.
<b>nm</b>		<del>"Mailbug User Guide and First Steps", p. 1-30.</del>

EXAMINER <b>[Signature]</b>	DATE CONSIDERED <b>6-23-05</b>
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